

# What to do before, during, and after a water shut-off

### **Before:**

- Do you need to do laundry or any other washing? Water may be discoloured on the day after service is restored
- We recommend that you draw water for drinking and flushing prior to the water shut-off



## **During:**

- Do not try to use water during the shut off!
- We recommend closing the main shut-off valve and water supply valve to hot water heaters; this will help avoid having discoloured water enter the hot water heater and help avoid having heating elements burn out.
- Consider turning off booster pumps during water shut-off to avoid equipment damage.

### After:

- You can expect: reduced water pressure; discoloured water; and air in the lines
- Check for discoloured water prior to doing laundry or running the dishwasher.
  Suspended material causing the discolouration can permanently stain fabrics. To check, run a cold-water faucet, if discoloured water is present, flush your system by continuing to run a cold-water faucet until the water runs clear.

## **CodeRED Mass Notification System**



Register for service notifications from the Town of Mahone Bay to stay up to date on planned and/or anticipated service interruptions.

To register for CodeRED go to our website and look for this logo on the homepage of our website. Please feel free to call Town Hall at 902-624-8327 for assistance or for more information.

