

Provide safe streets and sidewalks	Request and implement traffic authority recommendations	CAO/Council	Ongoing													
	Speed Signs Deployment Plan	DOO						*								
	Active Transportation Plan	Council									*					

Meet and exceed standards for water and wastewater	Ensure water pumps have a backup emergency generator	DOO						*								
	Establish gate valve replacement program	DOO		*				*				*				
	Straight pipe study follow-up	CAO/DOO									*					*
	Dechlorinate wastewater effluent	DOO												*		

Implement Federal and Provincial Accessibility Legislation	Establish Lunenburg County Accessibility Advisory Committee	Council						*								
	Develop an Accessibility Plan in accordance with provincial legislation	CAO and Council									*					

Foster inter-municipal cooperation	Report on existing shared services and explore opportunities for additional cooperation with other units.	CAO	Ongoing											
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Optimize operations structure for efficient delivery of services	CAO to make recommendations to Council for optimal operations structure, including succession planning	CAO	Ongoing													
	Implement an updated records management system	CAO	■	■	■	■	■	■	*	■	■	■	*	■	■	■
	Explore enhanced customer service opportunities, including maximization of technology	CAO	Ongoing													

Economic and Community Development

			2018/19				2019/20				2020/21				
			Year 2				Year 3				Year 4				
General Action	Specific Action	Responsible	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Define the framework for an economic development strategy	Engage community partners in identifying potential areas of economic development in Mahone Bay	Council/Econ. Dev Committee								*					
	Discussion with all partners as to the role of each in economic development to identify gaps in service	Council/Econ. Dev Committee										*			

Ensure that Town policies, practices, bylaws and other regulations foster growth and development	Staff to review existing and proposed bylaws and policies and make recommendations to Council	CAO	Ongoing												
	Planning Advisory Committee to review MPS and LUB - including overseeing a public engagement process - and make recommendations to Council	PAC/Consultant											*	*	*

Ensure that Town infrastructure is in place to support development plans	Work with the Mahone Bay and Area Tourism and Chamber of Commerce to identify opportunities for tourism-supporting infrastructure (wifi, signage, etc.)	CAO/Econ. Dev Committee	Ongoing
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Collaborate with organizations that are involved in economic development activities	Regular meetings with Mahone Bay Tourism and Chamber of Commerce	CAO	Ongoing
	MBTACC participation on Economic Development Committee	Econ. Dev Committee	Ongoing
	Engage with other Lunenburg County units via Lunenburg County Economic Development group	CAO	Ongoing

Encourage a range of housing options	Explore Affordable Housing Opportunities through various housing groups and agencies	Council	Ongoing
	Review permitted uses in the Land Use Bylaw re Housing Mix	PAC	

	Continue to pursue opportunities for Harbour Management	Council	Ongoing
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Optimize the economic value and use of the harbour	Consult with Marina Operators and MBTACC for economic opportunities utilizing the Harbour and waterfront	Econ. Dev Committee	Ongoing											
	Monitor water quality in Harbour	BCAF/MODL												

Foster the preservation of our built heritage	Administer Municipal Heritage Property registration program	HAC	Ongoing											
	Provide financial support to owners of registered heritage properties to support their efforts to protect the built heritage of Mahone Bay	HAC	Ongoing											

Enhance recreation and open space opportunities	Seek out opportunities to increase utilization of existing facilities by groups of all ages and physical abilities	DOO/MODL	Ongoing											
	Update website to increase awareness of recreation opportunities within the Town	CAO												

Encourage diversity in the community	Create a welcoming environment in the Town for persons from diverse communities	Council	Ongoing											
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Governance and Public Engagement

			2018/19 Year 2					2019/20 Year 3				2020/21 Year 4			
General Action	Specific Action	Responsible	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Optimize governance structure for effective decision-making	Participate in Council Governance training annually or as appropriate	Council					*				*				*
	Engage in discussions regarding governance / electoral systems	Council									*				
Develop a policy and framework to engage the public in Council activities and decision making	Adopt Public Engagement Policy	Council								*					
Improve communication and share information with the public in a manner consistent with their needs	Explore opportunities to share information via Town website and other methods	CAO/Council	Ongoing												

Expand Green Energy Generation (continued development of Alternate Resource Energy Authority)	Work with AREA to conclude agreements and contracts supporting Town energy objectives	CAO	Ongoing
	Continue to explore new renewable generation opportunities with AREA	CAO	Ongoing
Preserve and enhance our natural spaces and assets	Continue to preserve and enhance our natural spaces and assets	Council	Ongoing