

## **Water System Upgrade 2022**

July 2022 Mahone Bay, NS



# July Update

Work is well underway on upgrading water lines to and from the water treatment plan on Zwicker Lane. The Town is very pleased about this important upgrade to our 1940s era water lines.

### **Street Closure**

Thursday, July 7th

There will be a full street closure on Main Street from Freeman Veinotte Road to Kinburn Street overnight on Thursday, July 7th.



The street will be closed from 8pm on Thursday, July 7th until 6am on Friday, July 8th.

Please remember to be aware of workers on site and we appreciate your patience with those helping us with these important upgrades.

## **Water Disruption**

Tuesday, July 12th

There will be a water disruption (no water service) overnight on Tuesday, July 12th as a section of new pipe is fitted into the Town's infrastructure. Water will be shut off from 10pm Tuesday, July 12th until 6am on Wednesday, July 13th.



Following the water disruption there may be air in water lines or discolouration over the course of the day on Wednesday, July 13th. Water utility staff will be flushing lines to clear issues.

See the reverse of this page or contact Town Hall, for information on what to do before and after the water shut down.



Unfortunately our project is experiencing delays due to supply chain issues. We anticipate additional overnight water shut-downs in the near future but we can't say when until we know more about our long-awaited supplies - we will share the information about future interruptions as soon as we are able to do so. Watch for updates via the monthly newsletter, our website, our facebook page, and the CodeRED notification system.



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### What to do before, during, and after a Water Shut-off

#### Before

 Do you need to do laundry or any other washing? Water may be discoloured on the day after service is restored



 We recommend that you draw water for drinking and flushing prior to the water shut-off

#### **During:**

- Do not try to use water during the shut off!
- We recommend closing the main shut-off valve and water supply valve to hot water heaters; this will help avoid having discoloured water enter the hot water heater and help avoid having heating elements burn out.
- Consider turning off booster pumps during water shut-off to avoid equipment damage.

#### After:

- You can expect: reduced water pressure; discoloured water; and air in the lines
- Check for discoloured water prior to doing laundry or running the dishwasher. Suspended material causing the discolouration can permanently stain fabrics. To check, run a cold-water faucet, if discoloured water is present, flush your system by continuing to run a cold-water faucet until the water runs clear.

### **CodeRED Mass Notification System**



The Town of Mahone Bay uses the CodeRED mass notification system. There are two types of notices that come from CodeRED:

- emergency notifications about threat to life and/or property, as well as unplanned service interruptions which may cause the public to take immediate action; and
- non-emergency notifications for people who have registered to receive these notifications from the Town of Mahone Bay. In Mahone Bay there are three categories of non-emergency notification for which people can register: Communications from Council; Community Notices from the Town; Services Notifications (water, wastewater, electrical, transportation)

To register for CodeRED go to our website and look for this logo on the homepage of our website. Please feel free to call Town Hall at 902-624-8327 for assistance or for more information.

