

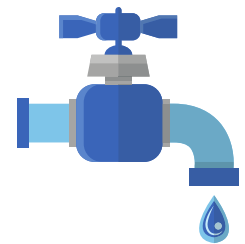


Work will soon begin on upgrading water lines to and from the water treatment plant on Zwicker Lane. The Town is very pleased that this important upgrade to our 1940s era lines is poised to begin.

Work is anticipated to begin during the week of May 16th and to continue through the end of June.

## Water Disruption

During the week of May 23rd (not on Victoria Day), overnight water disruption is anticipated. We anticipate this will be only one night, but we will prepare for a second night in case it is necessary. It is important that residents do not use water during this disruption.



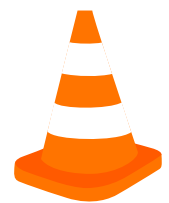
Following the water disruption there may be air in water lines or discoloration and water utility staff will be flushing lines to clear issues. We will use this opportunity to do our annual water flushing to avoid a second disruption this spring.

The specific date(s) of the water interruption will be set by the progress of the work and will be shared via the Town's website, social media and CodeRED notification.

See the reverse of this notice for information on what to do during water flushing and how to sign up for CodeRED notices.

## Traffic Disruption

During the month of June we anticipate traffic disruptions on Main Street in the vicinity of the new nursing home build. Traffic will at times be reduced to one lane and traffic safety personnel will be on site to provide support.



Please remember to be aware of workers on site and we appreciate your patience with those helping us with these important upgrades.

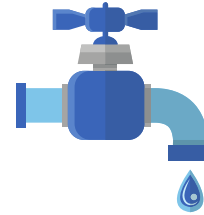
## Stay Informed

We will share updates about this project, including any important dates, through the monthly newsletter, our website, our facebook page, and CodeRED, the Town's mass notification system. If you have questions please contact us directly at 902-624-8327 or [inquiries@townofmahonebay.ca](mailto:inquiries@townofmahonebay.ca) for accurate information.

## What to do before and after a Water Shut-off

### What to expect:

- Reduced Water Pressure
- Discoloured Water
- Air in the lines



### What to Do:

- Do not use water.
- We recommend closing the main shut-off valve and water supply valve to hot water heaters; this will help avoid having discoloured water enter the hot water heater and help avoid having heating elements burn out.
- Consider turning off booster pumps during flushing to avoid equipment damage.
- Check for discoloured water prior to doing laundry or running the dishwasher. Suspended material causing the discolouration can permanently stain fabrics. To check, run a cold-water faucet, if discoloured water is present, flush your system by continuing to run a cold-water faucet until the water runs clear.

## CodeRED Mass Notification System



The Town of Mahone Bay uses the CodeRED mass notification system. There are two types of notices that come from CodeRED:

- emergency notifications about threat to life and/or property, as well as unplanned service interruptions which may cause the public to take immediate action.
- non-emergency notifications for people who have registered to receive these notifications from the Town of Mahone Bay. In Mahone Bay there are three categories of non-emergency notification for which people can register: Communications from Council; Community Notices from the Town; Services Notifications (water, wastewater, electrical, transportation)

The public has the opportunity to register to receive notices via phone, TDD, text, and/or email.

To register for CodeRED go to our website and look for this logo on the homepage of our website. Please feel free to call Town Hall at 902-624-8327 for assistance or for more information.

